

# EPSON TM Repair Install Tool

# User's Guide

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## Revision History

Revision	page	Details of change
Rev. A	All pages	Newly authorized

## Product Overview

The EPSON TM Repair Install Tool can be used when you cannot install/uninstall TM drivers, to delete certain information in the driver that prevents the normal installation/uninstallation. After deleting it, you need to install the driver again.

### Features

This product has the following features.

- Deletes information in the driver that prevents normal installation/uninstallation of a driver.
- You can select drivers for which you want to delete information individually.
- Saves search result and deletion result logs automatically.

### Operating environment

Conforms to the operating environment of each driver.

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### Supported OS (Operating System)

- Windows 2000 English/Japanese/Simplified Chinese/Traditional Chinese (SP4 or earlier)
- Windows XP Pro English/Japanese/Simplified Chinese/Traditional Chinese (SP3 or earlier)
- Windows Vista Ultimate (32bit/64bit) English/Japanese/Simplified Chinese/Traditional Chinese (SP1 or earlier)
- Windows Vista Business (32bit/64bit) English/Japanese/Simplified Chinese/Traditional Chinese (SP1 or earlier)
- Windows Vista Enterprise (32bit/64bit) English/Japanese/Simplified Chinese/Traditional Chinese (SP1 or earlier)
- Windows Server 2003 SP2 (for APD only)
- Windows Server 2008 (for APD only)
- Red Hat Linux 9
- Red Hat Enterprise Linux 5
- SUSE Linux 9.3
- SUSE Linux Enterprise 10 SP1



When using this product under Linux, the Java environment supported by the driver is necessary. For details, see manuals for each driver.

## Supported Drivers

This product covers the following drivers and versions.

Driver	Version
EPSON Advanced Printer Driver	ver. 4.0 - 4.05
EPSON TM-J9000/J9100 Printer Driver	ver. 3.02 or earlier
EPSON TM-J9000/J9100 Driver	ver. 3.02 or earlier
EPSON JavaPOS ADK	ver.1.8 - 1.11.3
EPSON OPOS ADK	ver. 2.0 - 2.63
EPSON OPOS ADK for .NET	ver. 1.11.3 or earlier
EPSON S1000 Driver	ver. 1.02a or earlier
EPSON TMFLogo	ver. 2.62a or earlier

### CAUTION

TMUSB and TMCOMUSB are not supported.

## How to Use the Application

This section describes how to use the EPSON TM Repair Install Tool.

### Before using this product

Check the following points before using this product.

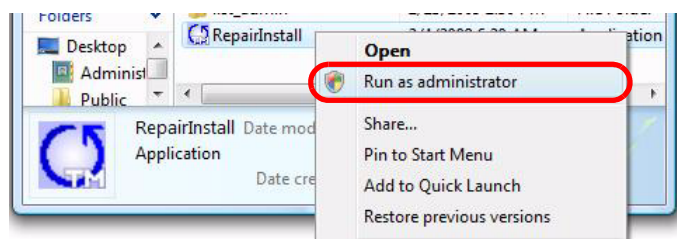
- Log on to the computer by using a user account that has administrator rights
- Remove all the devices connected to the computer.
- Close all the applications except for this product.
- Close or stop resident programs.
- If a print job is executing, finish or delete it.
- If a print properties window or a printer folder is open, close it.

## Procedures

### 1 Start up this product.

For Windows: Double-click the RepairInstall.exe icon in the folder that is made after extracting "TMRepairInstallTool.exe."

For Windows Vista, right-click the RepairInstall.exe icon, and then click "Run as administrator."



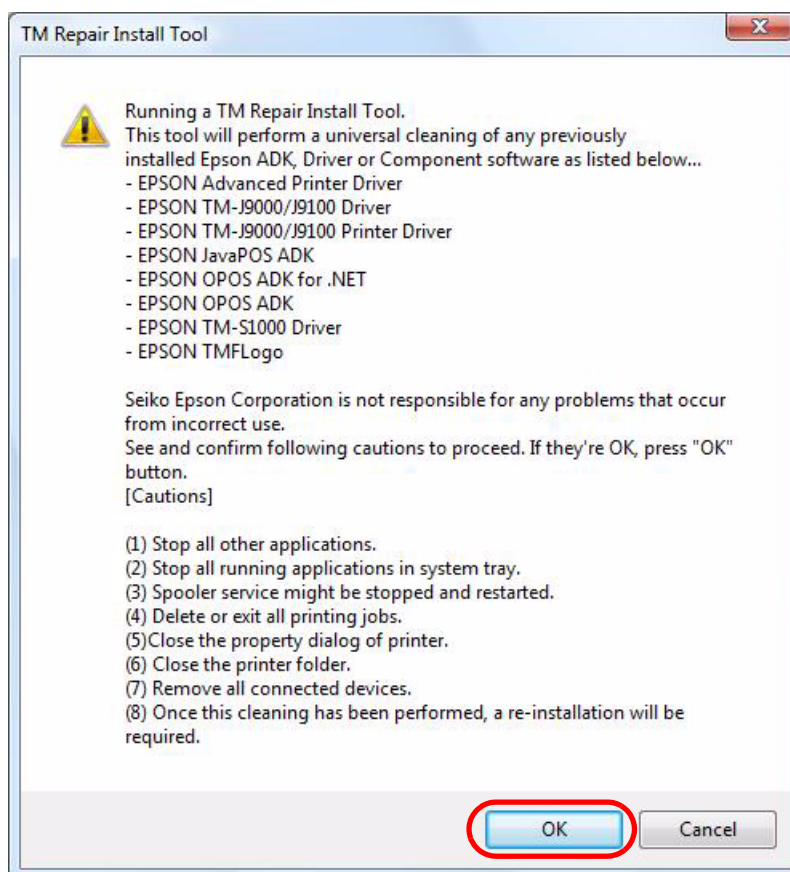
For Linux: Open the terminal, and execute the following command.  
`java -jar RepairInstall.jar`

When you log on to the computer as a non-administrator user, the following window is displayed. If you want to continue as a non-administrator user, click [Yes]. In this case, only the EPSON OPOS ADK for .NET and the EPSON JavaPOS ADK are enabled. However, the operation can be executed properly only when these drivers have been installed without an administrative right.

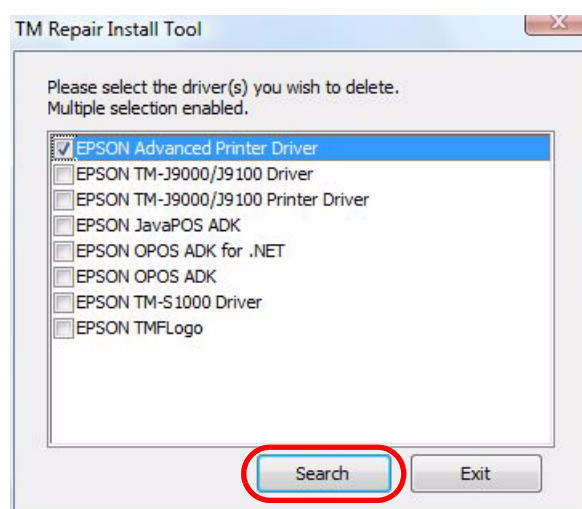
#### CAUTION



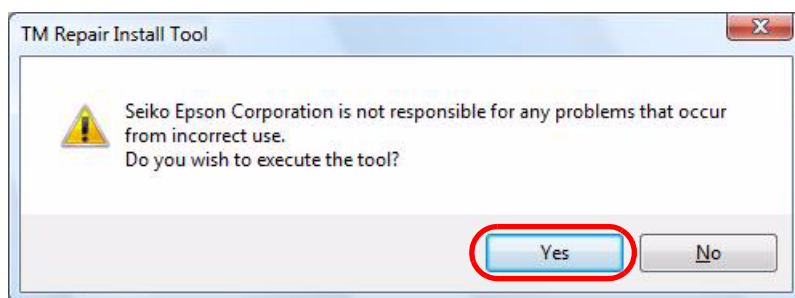
- 2** Read the message in the displayed window describing the necessary actions, and click (OK).



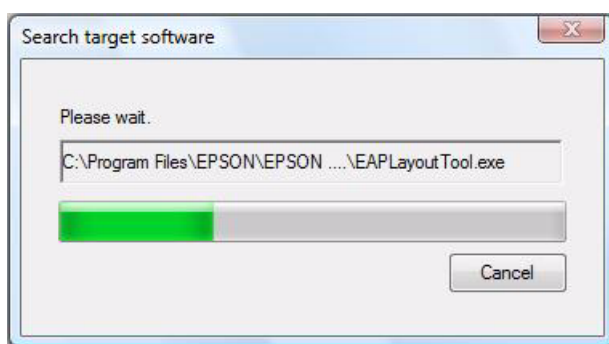
- 3** Select one or more drivers for which you want to delete the information, and click (Search).



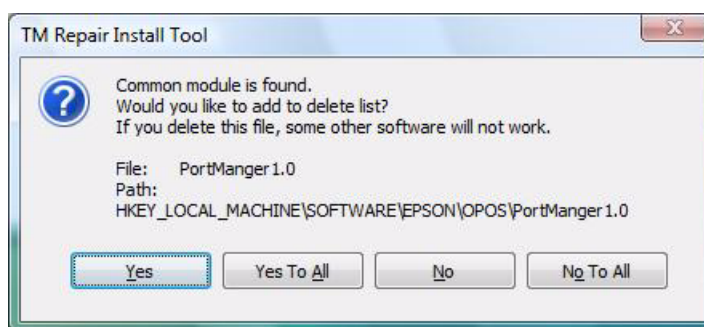
#### 4 Click (Yes) in the confirmation window.



The search for the driver for which you want to delete the information starts.

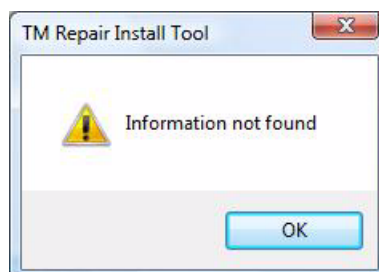


- When a module common to other software is found, the following window is displayed. Continue by clicking the button you want to execute.

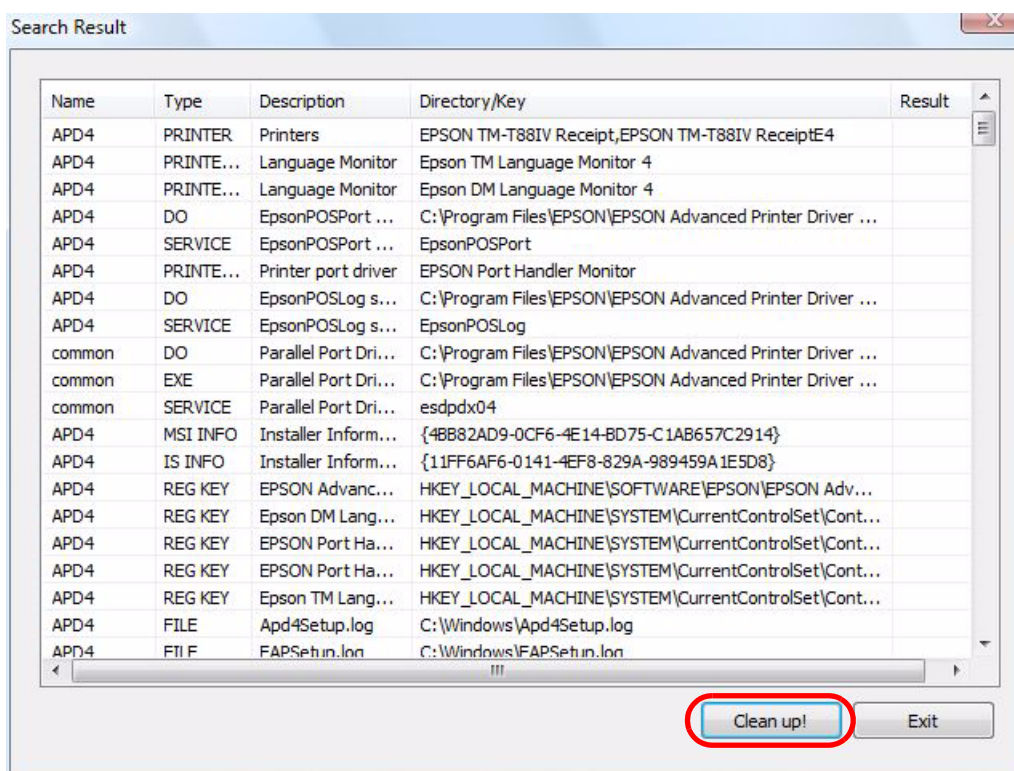


**NOTE**

- When target information is not found, the following window is displayed.



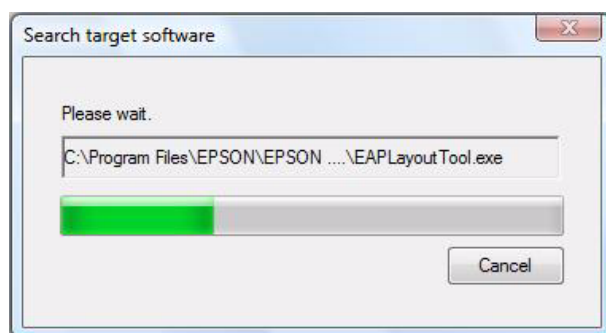
## 5 Click (Cleanup) in the deletion target list.



### NOTE

Double-clicking any item displays the detail for that item.

The deletion process starts.



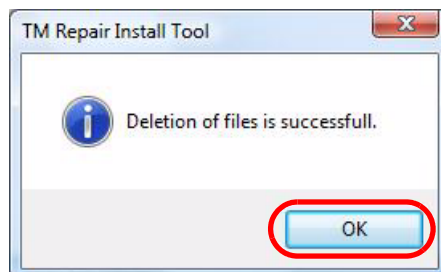
### CAUTION

Information may not be deleted in the following cases.

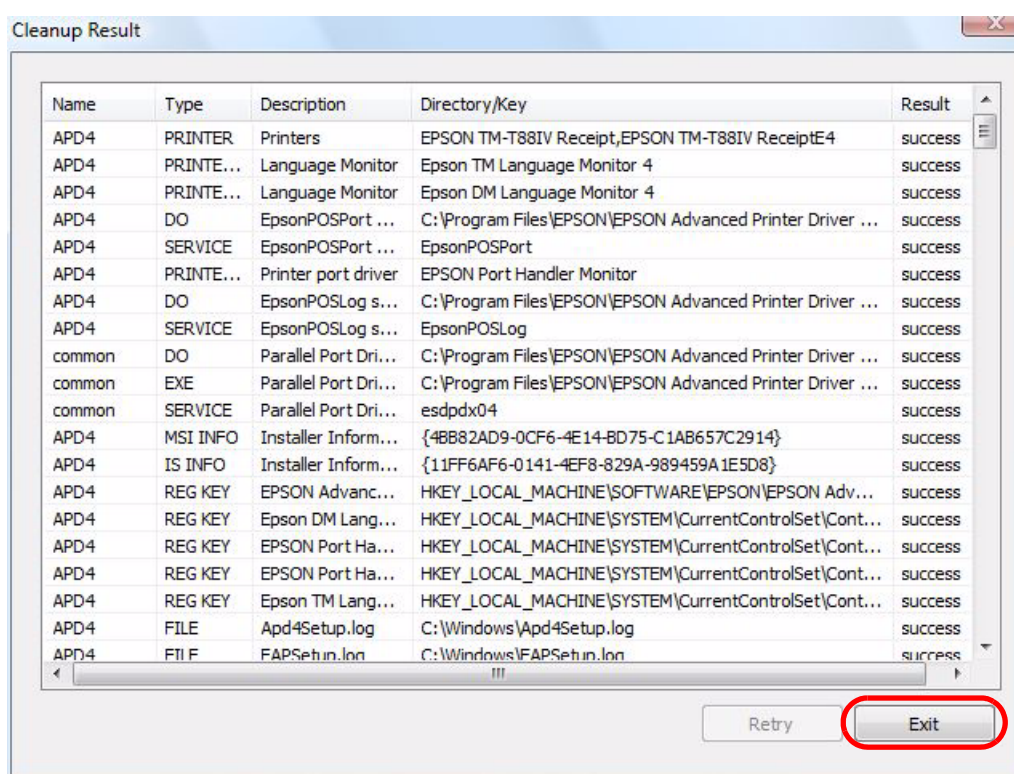
- A file name in the driver has been changed from the time of installation.
- File integrity is not confirmed due to a corruption of a file in the driver.
- Operation is executed by a user without administrative rights and cannot access the target information.



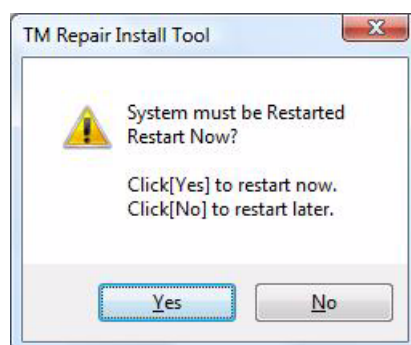
- 6** Click (OK) in the following window.  
For items that succeed, "success" is displayed in "Result" column in the list.



- 7** Click (Exit) to close the window.



- 8 If the following message is displayed, click either one of the buttons.



- 9 Reinstall the driver for which you deleted the information.  
Even when you want to uninstall the driver, be sure to reinstall the driver first, and then uninstall it by the normal procedure

**CAUTION**

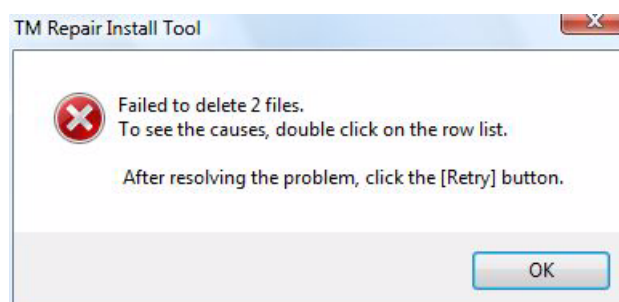
After the deletion is completed, if a window to confirm whether you want to overwrite a file is displayed during the installation of the driver, continue by selecting to overwrite it.

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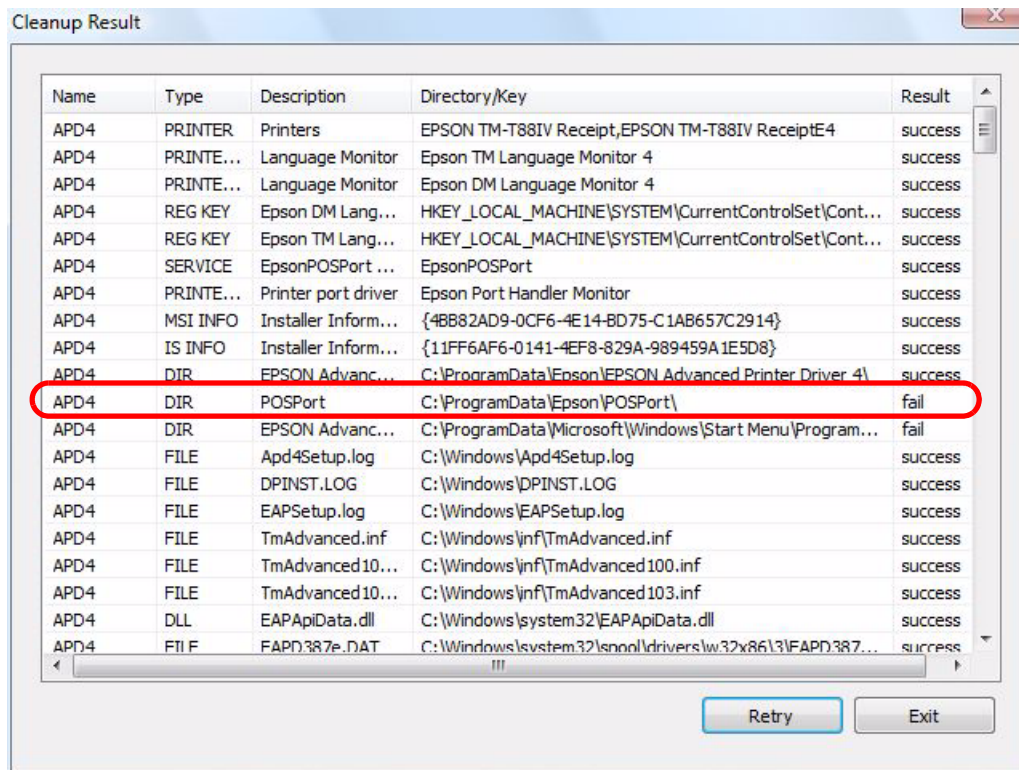
## When the deletion fails

If the deletion of the target information fails, follow the steps below.

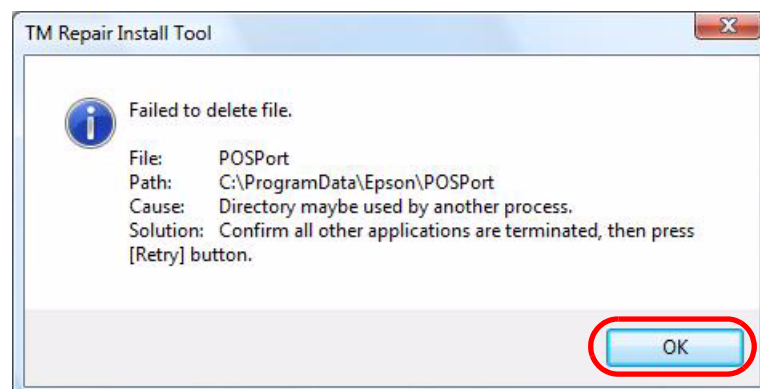
- 1 When the following window is displayed, click (OK).  
For failed items, “fail” is displayed in the “Result” column in the list.



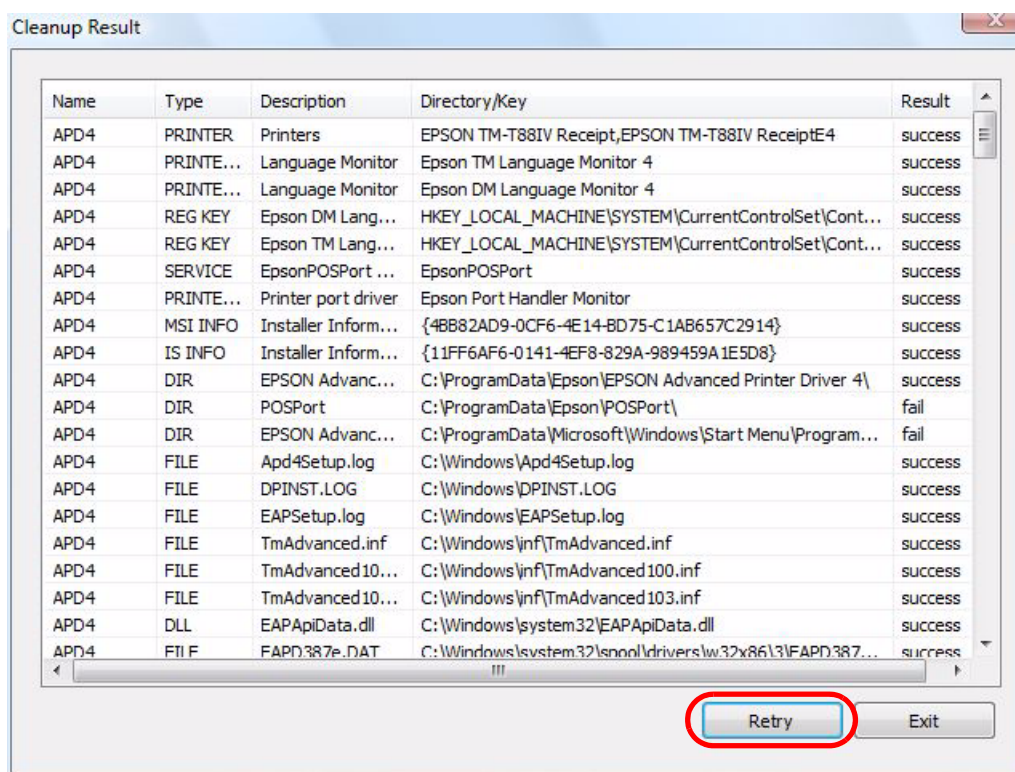
## 2 Double-click the failed item.



## 3 Read the displayed message, and click (OK).



#### 4 Take necessary measures for each item, and click (Retry).



When the deletion is successful, the text in the "Result" column is changed to "success." Complete the operation referring to Step 6 to 8 on page 9 and 10 in this manual.

## Saving Logs

Results of searching and deleting the target information are automatically saved as logs in the folder that contains RepairInstall.exe.

If the log cannot be saved, the following window is displayed. Continue by choosing a new destination or disabling the log function.

